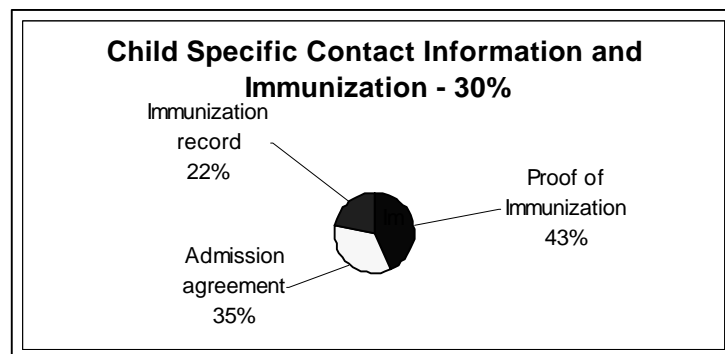
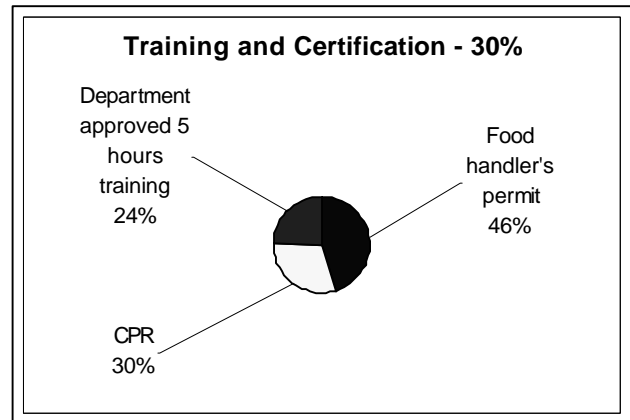
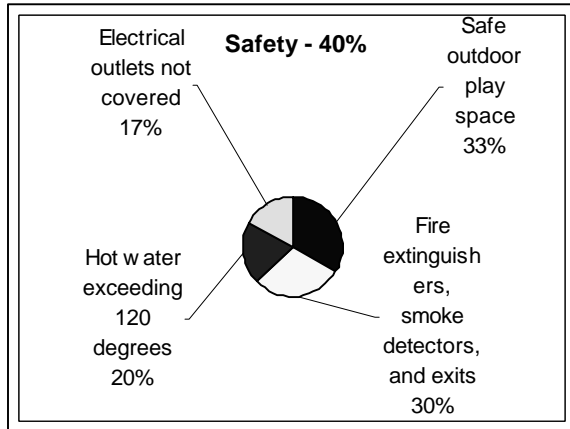


## Child Care Certification Summary

February 23, 2000

### Current Residential Certificate Findings

- Complaint rate the past year  $180/487 = 37\%$ 
  - Complaints are usually centered around ratios and family/provider conflicts and not quality or standards based
- Top ten deficiencies in annual visits (more than one deficiency may be discovered on any onsite visit)



### Department process

- Pre-certification visit - provide technical assistance and identify issues prior to initial survey (majority of issues are safety related similar to annual inspection findings including unsecured firearms)
- BCI/MIS screening - 1 1/2% positive finding rate
- Survey visit (average of 2-4 phone calls and 4-6 on-site attempts)
- Severity
  - Class I - Immediate harm - 1%
  - Class II - Imminent danger - 95%
  - Class III - Un-licensed - 4%
- Plan of Correction or provider can elect not to correct with notification to parents
- Sanctions
- 88 closures (includes voluntary as well as involuntary)
- Revocation (11% Bureau directed)